



Marchant's School Sport Ltd.  
849 Progress Avenue  
Toronto, Ontario M1H 2X4  
Tel: (416) 439-9400  
Fax: (416) 439-4288  
Email: sales@marchants.com  
Web: www.marchants.com

## PRODUCT LIMITED WARRANTY POLICY

Warranty of a cricket bat is an agreement between the bat manufacturer and the customer. Marchant's School Sport Ltd will act as the intermediary between the customer and the manufacturer or supplier. A decision on the warranty is at the sole discretion of the manufacturer/supplier.

### 1 YEAR LIMITED BAT WARRANTY FROM DATE OF PURCHASE

The Warranty obligations of Marchant's School Sport Ltd are limited to the terms set forth below:

1. The defective bat is accompanied by original proof of purchase.
2. Bat was properly prepared and cared for using bat oil and knocking. (see bat care below)

***Marchant's School Sport reserves the right to refuse warranty service to any person who abuses the product purchased and/or our warranty policy.***

Warranty can be voided at any anytime by Marchant's if the following conditions were not upheld by the owner/purchaser:

1. Damage or defects caused by the failure to maintain item or keep it in good working order (not oiling or knocking in).
2. Damage occurring after bat was left without use for more than a season.
3. Damage resulting from weather conditions such as heat damage or cold damage.
4. Damage from alterations made by user, misuse, or abuse by any person; ordinary wear and tear; or problems caused by lack of maintenance.
5. Edge and toe cracks caused by inaccurate play.

Principal Causes of Damage (Not covered by Warranty):

- Inaccurate play
- Unprotected bat
- Economical hard balls
- Dampness in toe/blade
- Severe edging
- Excessive use of bowling machines
- Yorkers hitting toe of the bat

In order to obtain performance of this warranty the original purchaser must return this warranty and the product with proof of purchase either in person or by mail addressed to Marchant's School Sport Ltd.



Marchant's School Sport Ltd.  
849 Progress Avenue  
Toronto, Ontario M1H 2X4  
Tel: (416) 439-9400  
Fax: (416) 439-4288  
Email: sales@marchants.com  
Web: www.marchants.com

## Cricket Bat Care

To extend the life of your bat, Marchant's suggests the following:

### **Knocking In & and oiling (Also known as Seasoning)**

Every English Willow and Kashmir Willow bat we sell must be oiled or have a sheet of Extratec applied to the face of the bat prior to use. Failure to do so, will make the bat prone to spitting and cracking.

### **Oiling**

Oiling the bat ensures proper moisture level is maintained in the bat at all times. Proper maintenance of the moisture level, through oiling, will reduce the chance of splitting and cracking. Please note that minor cracks and splits are normal in a bat after mild to moderate use.

### **Directions:**

1. Use a cloth to apply 2-3 teaspoons of raw linseed oil to the face, edges and back of the bat and spread evenly. Avoid putting oil on labels.
2. Carefully wipe up any excess oils seen running down the bat when held upright.
3. Lay the bat down horizontally facing up for 24 hours after applying one coat of oil to allow proper drying.
4. For best results, repeat above process 3-4 times before first use.
5. Coating with oil is required every week thereafter.

Note: If the bat has Extratec (a clear self-adhesive protective layer), coating oil should still be applied to the section of timber that is exposed.

### **Knocking In**

Knocking in is the process by which the grains and fiber materials of the bat are compressed. This strengthens the bat to prepare it for use. This process is important to maintain the durability of the bat.

### **Directions:**

1. Use a ball or a wooden cricket bat mallet to knock the bat for 2-4 hours continuously.
2. Start the knocking process by hitting the mallet against the blade (face of the bat), firmly but not too hard.
3. Increase force after an hour.
4. Ensure all areas of the blade, not covered by stickers, are knocked in equally.
5. When knocking the edges, roll the mallet or a rounded object up and down the edge of the bat.

When the knocking and oiling process has been completed, and if Extratec has not been applied, the blade should be tested to see if it requires more oil. To do this, run your thumbnail up the blade of the bat from the toe to just below where the front sticker is. If there is a tiny speck of oil where your thumbnail is, there is enough oil. However, if there is no oil the blade will need to be oiled again. YOUR BAT SHOULD BE TESTED IN THIS MANNER EVERY 3 TO 4 WEEKS TO ENSURE PROPER OILING.